

RETAILER UPDATE

Who to Call

If your terminal is down on new game day, you can still activate your new games. Follow the steps below to ensure you receive your activation point for Retailer Rewards.

1. Call Scientific Games to report the issue: 1-877-294-4639
2. Call Hoosier Lottery Customer Service and ask for assistance in activating your new games. You will be transferred to our Prize Payment department for activation: 1-800-955-6886
3. Let your LSR know about the issue and the steps you took to get your tickets activated. They will ensure that you receive your activation point

Effective Thursday, July 9th new games launch on Thursdays



Must be 18 or Older to Play • Please Play Responsibly • hoosierlottery.com

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